

# Noack Retires as Board Chairman After 25 Years of Volunteer Service



TFCU's Board of Directors, Management and Staff would like to pay special tribute to Donald Noack as he retires from TFCU's Board of Directors after 25 years of volunteer service. Noack originally became a member of Texas Federal Credit Union in 1967 when he was a Program Analyst for the Internal Revenue Service. Noack was later elected to the Board of Directors in 1987 and began his volunteer service as the newly elected Chairman of the Board that year. Even after retiring from government service as a Chief Analyst for the ATF, Noack continued to serve as TFCU's Chairman of the Board.

Since 1947, as a not-for-profit federally chartered credit union, Texas Federal Credit Union (known then as Government Agencies Dallas Federal Credit Union) has been governed by a volunteer board of directors. The first organizational meeting was attended by 27 federal employees, and 9 of them were elected to serve as the credit union's first volunteer board of directors.

For more than 65 years, dedicated men and women have been elected from the credit union's membership by credit union members. They have overseen the growth of Texas Federal Credit Union into a more than \$73 million financial cooperative that today provides financial services to more than 12,000 members from an expanded field of membership.

Donald Noack has personified the essence of true volunteerism through his 25 years of dedication and selfless commitment to Texas Federal Credit Union and to the members we serve. Thank you, Donald! We honor you, we will miss you, and we wish you a long and happy retirement!

## TFCU 2011 All Stars!

Please join our Board of Directors, Management Team and Credit Union Staff in congratulating TFCU's 2011 Employee All Stars! Dallas Member Services Representative Munir Yusuf, Member Services Representative Jessica Ruano, Dallas Member Services Manager Alison Beasley, and DeSoto Branch Manager Tracey Dukes were all 2011 Employees of the Quarter. Elaine Laroa, Vice President of Marketing and Business Development was named the 2011 Employee of the Year. Congratulations TFCU All Stars!

Employee of the 1st Quarter



Munir Yusuf

Employee of the 2nd Quarter



Jessica Ruano

Employee of the 3rd Quarter



Alison Beasley

Employee of the 4th Quarter



Tracey Dukes

Employee of the YEAR!



Elaine Laroa

## Marshall Branch Officially Closed Longview Branch Continues Service for TFCU East Texas Members



After the merger of Texas based Thiokol Ordnance Federal Credit Union and Texas Federal Credit Union, TFCU's Marshall Branch office was opened in the Spring of 2007. This location was later temporarily closed in 2011 due to inactivity. TFCU members were directed to the Longview Branch office for lobby and drive thru services. After further cost analysis, TFCU's Board of Directors has approved the permanent closure of the Marshall Branch office. "Texas Federal Credit Union is not immune to economic challenges," commented TFCU President Cathy Perry. "Since the majority of our East Texas members utilize our premier Longview Branch office, and given our online E-Services and the historic cost and profitability analysis of the Marshall Branch operations, we have taken this pro-active measure to officially close the Marshall Branch office for the benefit and financial well-being of the entire credit union."

Though the Marshall Branch office will not re-open, TFCU members will continue to receive outstanding member service from Longview Branch Manager Toni Smith and Longview Assistant Branch Managers Ashley Bratcher and Stacey Orr.

### LONGVIEW BRANCH OFFICE

2410 South Green Street, Longview, TX 75602  
903-753-8645 Fax 903-753-5272



Lobby Hours:  
Monday - Thursday 8AM - 3:30PM  
Friday 8AM - 4:30PM  
Saturday 9AM - 12PM  
Drive-Thru Hours:  
Monday - Thursday 8AM - 4:30PM  
Friday 8AM - 5:30PM  
Saturday 9AM - 12PM