

# Management and Staff

## Executive/Administration

S. Smith, Chief Executive Officer  
C. Perry, President/COO  
R. Gilbert, Senior Vice President  
Human Resources  
J.D. Garza, Vice President Branch Operations  
E. Laroa, Vice President Marketing  
J. Maness, Membership Benefits Manager  
L. Washington, Administrative Assistant

## Accounting

V. Hill, Accounting Manager  
L. Risby, Accounting Representative  
S. Ramirez, Research Analyst

## Loan Administration

M. Minard, Senior Vice President  
Loan Administration  
A. Bullock, Senior Personal Financial Officer  
A. Reese, Loan Processor  
B. Evans, Quality Control Technician

## Data Processing

C. Kunetka, Information Technology Manager  
T. Tchasse, Data Processing Administrator

## Loan Recovery

C. Watson, Litigation Officer/  
Collections Manager  
A. Medina, Collector

## Downtown Dallas Operations

A. Beasley, Member Services Manager  
J. Parra, Senior Passport Officer  
A. Garcia, Passport Officer  
T. Thomas, Personal Financial Officer  
M. Yusuf, Senior Member Services Rep.  
J. Williams, Member Services Rep.  
S. Pesina, Member Services Rep.  
F. Ferguson, Member Services Assistant

## DeSoto Office

T. Dukes, Branch Manager  
N. Valdez, Assistant Branch Manager  
A. Williams, Member Services Rep.  
C. Robertson, Member Services Rep.  
D. Mora, Member Services Rep.  
T. Davault, Member Services Rep.

## Federal Reserve Office

A. Beasley, Branch Manager  
K. Kamody, Assistant Branch Manager  
J. Ruano, Member Services Rep.

## Farmers Branch Office

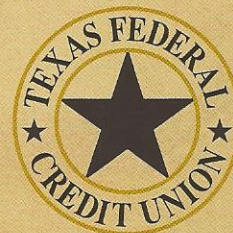
S. Hogue, Branch Manager  
Z. Arvizu, Member Services Rep.  
M. Gonzales, Member Services Rep.

## Longview Office

T. Smith, Branch Manager  
A. Bratcher, Assistant Branch Manager  
S. Orr, Assistant Branch Manager

## Marshall Office

T. Smith, Branch Manager  
V. Jones, Member Services Rep.



*"Your Passport to Financial Success"*

## Offices and ATM Locations

### Downtown Dallas Office

1100 Commerce Street, Suite 745  
Dallas, TX 75242  
Ph: (214) 748-9556 • (800) 242-9132  
Fax: (214) 741-5206

### Loan Department

Ph: (214) 748-9556, Option 2  
Ph: (800) 242-9132, Option 2  
Fax: (214) 745-1124

### Federal Reserve Office

For Federal Reserve Employees Only  
Dallas, TX 75201  
Ext. 26344

### DeSoto Office

Drive Thru Available  
1021 E. Pleasant Run Road  
DeSoto, TX 75115  
Ph: (972) 228-4885  
Fax: (972) 228-3551

### Farmers Branch Office

Drive Thru Available  
4801 Spring Valley Road, Suite 10  
Farmers Branch, TX 75244  
Ph: (972) 490-6400  
Fax: (972) 490-6416

### Longview Office

Drive Thru Available  
2410 S. Green Street  
Longview, TX 75602  
Ph: (903) 753-8645  
Fax: (903) 753-5272

### Marshall Office

Drive Thru Available  
1910 Karnack Highway  
Marshall, TX 75672  
Ph: (903) 938-6262  
Fax: (903) 938-6316

### ATM Locations

1100 Commerce Street, Dallas  
(1st and 7th Floors)  
1226 Commerce Street, Dallas (1st Floor)  
525 S. Griffin Street, Dallas (1st Floor)  
400 S. Houston Street, Dallas (Union Station)  
5429 LBJ Freeway, Suite 100, Dallas  
4801 Spring Valley Road, Farmers Branch  
1021 E. Pleasant Run Road, DeSoto  
3200 W. Pleasant Run Road, Lancaster  
2410 S. Green Street, Longview

### 24 Hour Access

The N.E.T. – Telephone Teller Service  
24 hours, 7 days a week  
(214) 761-9242 • (214) 748-9556, Option 3  
(800) 242-9134 • (800) 242-9132, Option 3

### i-N.E.T. – Online Financial Services

FinanceWorks™, E-Statements, Check Imaging,  
E-Pay and Passport Text Banking  
[www.textfed.org](http://www.textfed.org)

Mobile Access to i-N.E.T.  
[m.textfed.org](http://m.textfed.org)

